Customer Relations
Organizational Chart

Senior Vice President Customer Relations
Stephen Kearney

- **Marketing Strategy & Support** — Connie Totten-Oldham
- **Customer & Industry Marketing** — Alixe Johnson
  - **Business Customer Events** — Pete Allen
  - **Business Customer Events** — Joe Porporino

- **Vice President Corporate Communications** — Mitzi Betman
  - **Public Relations, Sr.** — Joanne Veto
    - **Public Relations** — Gerald McKiernan
    - **Community Relations** — Roy Betts
  - **Public Affairs** — Thad Dilley
    - **Information Policies & Procedures** — Kevin Coleman
    - **Speech Writing & Publications** — Yvonne Yoerger
    - **Brand Equity & Design** — Vacant
  - **Field Communications** — Irene Lericos
    - **Area Corporate Communications Managers**
      - **Capital Metro Area** — Deborah Yackley
      - **Eastern Area** — Paul Smith
      - **Great Lakes Area** — Jim Mruk
      - **Northeast Area** — A/Maureen Marion
      - **Pacific Area** — Don Smeraldi
      - **Southeast Area** — A/Debbie Fetterly
      - **Southwest Area** — Earl Artis
      - **Western Area** — Teresa Rudkin
  - **USPS-TV** — Nicholas Sucich

- **Vice President and Consumer Advocate** — Delores Killette
  - **Customer Knowledge Management** — Maryellen Clarke
  - **Chief Privacy Officer** — Michele Mulleady
  - **Field Support and Integration** — Pat Moore

- **Vice President Pricing** — Maura Robinson
  - **Mailing Standards** — Lizbeth Dobbins
    - **Pricing Implementation** — Rod Sallay
  - **Pricing Strategy** — Greg Dawson
  - **Pricing Systems & Analysis** — Karen Meehan
  - **Pricing & Classification Service Center** — Greg Hall
    - **Mail Classification** — Bob Bokor
    - **National Customer Ruling** — Charles Tricamo
  - **Pricing** — Scott Davis
    - **Product Redesign** — Don O'Hara
    - **International Pricing** — Fred Troy

UNITED STATES POSTAL SERVICE

As of 8/16/10